

Doing the right thing matters."

# Best Tire Value Promise (Limited Warranty)

This Best Tire Value Promise<sup>\*</sup> (Limited Warranty) is provided for free as part of **Les Schwab's World Class Customer Service** and is valid for the original purchaser of the new passenger and tubeless light truck tires listed on the attached original invoice (Covered Tires). This Best Tire Value Promise<sup>\*</sup> (Limited Warranty) includes peace of mind tire protection, lifetime tire and mileage care, and a limited warranty for the tread life of your Covered Tires.

## **\*FREE PEACE OF MIND TIRE PROTECTION**

Whatever the road throws at you — from potholes to nails — any road hazard, you have peace of mind protection that we will repair or replace your Covered Tires for the remaining value under the terms of this Best Tire Value Promise<sup>\*</sup> (Limited Warranty). Our workmanship is guaranteed for the life of your Covered Tires. Visit any Les Schwab location to receive a free pre-trip safety check. To find a Les Schwab store near you, visit www.LesSchwab.com.

### \*FREE LIFETIME TIRE AND MILEAGE CARE

To ensure you get more miles out of your tires and more miles per gallon, for the life of your Covered Tires, we provide: free flat repairs, free tire rotations, free rebalancing and air checks; free brake and alignment checks; and free snow tire installation and removal (for premounted Les Schwab tires).

## \*LIMITED WARRANTY FOR TREAD LIFE

Les Schwab warrants the tread life of the Covered Tires for the mileage indicated below:



\*See reverse side for descriptions of the free Care Services and the terms, conditions, limitations and exclusions of our Best Tire Value Promise<sup>\*</sup> (Limited Warranty). \*\*For staggered fitments (different size tires on front & rear axle), mileage warranty will be 50% of the standard mileage warranty.

This Limited Warranty is not valid unless accompanied by the Covered Tires and the attached original invoice No.:

VOID

#### PEACE OF MIND TIRE PROTECTION & LIMITED WARRANTY FOR TREAD LIFE

Les Schwab provides tire protection for Covered Tires with non-repairable damage due to normal road hazards ("Tire Protection"). If a Covered Tire is eligible for Tire Protection, you are entitled to one of the exclusive remedies listed below. Normal road hazards are unexpected contact of a Covered Tire with objects on the road that are not a normal part of the road surface, such as rocks, nails, potholes, unexpected debris, or glass.

EXCLUSIVE REMEDIES: If a Covered Tire is eligible for Tire Protection, fails to conform to the limited warranty for tread life, or fails due to defects in manufacture or materials, Les Schwab will provide at its election one of the following exclusive remedies:

A. If a Covered Tire eligible for Tire Protection incurs non-repairable damage during the first 25% of tread wear, Les Schwab will replace it free of charge. After the first 25% of tread wear, Les Schwab will provide a pro-rata adjustment consistent with section (C).

B. If a Covered Tire wears to a tread depth of 2/32nds before the mileage indicated in the limited warranty for tread life, Les Schwab will make a pro-rata adjustment based on the original purchase price, excluding Federal Excise Tax, multiplied by the pro-rata adjustment. The pro-rata adjustment is 100% less miles of service divided by the mileage indicated in the limited warranty for tread life.

C. If a Covered Tire fails due to defects in its manufacture or materials during the first 25% of tread wear, Les Schwab will replace it free of charge. After the first 25% of tread wear, Les Schwab will make a pro-rata adjustment based on the original purchase price, excluding Federal Excise Tax, multiplied by the pro-rata adjustment. The pro-rata adjustment is the percentage of remaining tread down to 2/32nds. Except as set forth in section (B), a tire worn down to 2/32nds tread depth is not a Covered Tire.

D. You may elect to receive an adjustment in the form of cash or a credit applied to the purchase of new tires at any Les Schwab Tire Center.

WHAT IS NOT COVERED BY THE LIMITED WARRANTY FOR TREAD LIFE: The limited warranty for tread life does not cover services, damage or wear due to any of the following: misuse or abuse, misalignment or tires out of balance, over or underinflation, repairs, off road use or use on unpaved roads, use on commercial vehicles, campers, or trailers, excessive loading, vehicle accidents, or tire contact with curbs, poles, garbage bins or other similar items on or off the road surface.

#### LIFETIME TIRE & MILEAGE CARE SERVICES

FREE FLAT REPAIRS: All repairable flats on Covered Tires are fixed free of charge for the life of the Covered Tire through 12.00 inch size cross section. Lock ring and tube type wheels are not included.

FREE TIRE ROTATIONS: Covered Tires will be rotated free of charge every 5,000 miles or as needed to assure maximum mileage for the life of the Covered Tires. Free rotation covers removing mounted Covered Tires and rotation. It does not include tire dismount and mount on wheel. Covered Tires not regularly rotated will be considered abused for purposes of this Limited Warranty.

FREE REBALANCING: Les Schwab charges for the original balancing. Should rebalancing be needed for vibration reasons, the rebalancing will be free for the life of your Covered Tires. Free rebalancing does not apply to tires that must be dismounted and mounted on wheels or to snow tire installation and removal.

FREE AIR CHECKS: We will perform free air checks on Covered Tires anytime. Proper inflation must be maintained for purposes of this Limited Warranty.

FREE TIRE CHECKS: Covered Tires will be checked free of charge for cuts, snags and nail holes any time upon request.

FREE BRAKE AND VISUAL ALIGNMENT CHECKS: Upon request, Les Schwab will visually inspect the condition of vehicle's brake friction, rotors or drums, and hoses. This service is available for most vehicles. In addition, Les Schwab will do a visual alignment by inspecting the condition of your Covered Tires including tread wear and tread wear patterns.

FREE SNOW TIRE INSTALLATION & REMOVAL: Les Schwab snow tires already mounted on separate wheels will be installed and removed free of charge. Should mounting/dismounting on wheels or balancing be required, an extra charge will be made for those services.

If there is a breach of a Care Service, then Les Schwab's sole obligation, and your exclusive remedy, will be for Les Schwab to re-perform or correct the Care Service at issue.

**EXCLUSION OF OTHER WARRANTIES:** To the full extent permitted by law and except for the limited warranties expressly made above, Les Schwab excludes and disclaims all other warranties with respect to the Covered Tires, express or implied, including but not limited to the warranty of merchantability, the warranty of fitness for particular purpose, and any warranties that may have arisen or may arise from course of performance, course of dealing, or usage of trade.

**LIMITATIONS ON YOUR REMEDIES:** In no event will Les Schwab have any liability to you in contract, tort or otherwise for any claimed incidental or consequential damages of any type whatsoever, arising in any way from breach of this Best Tire Value Promise<sup>®</sup> (Limited Warranty). Some states do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply to you.

This Best Tire Value Promise<sup>®</sup> (Limited Warranty) gives you specific legal rights and you may have other rights which vary from state to state.